

Guarantees and Warranties

BBL (Glass) Windows LTD offer the following Product Guarantees which are fully endorsed by our supply chain partners and have been enhanced for all orders placed from January 2017:

VS & CAS Profile – Is fully compliant with all current standards and guaranteed for a period of 10 years.

Sealed Units – Are produced in full accordance with BS EN 1279 and are guaranteed for a period of 10 years

Hardware – Is guaranteed from technical fault or operating functionality defect.

Depending on the Hardware.

Mila Guarantee - See attached.

Espage Locking - Guaranteed for 1 Year.

Yale –

Doors with Yale locking system will be Guaranteed for 10 years.

Windows with Yale Shoot bolt locking will be Guaranteed for 10 years.

Customer to register directly with Yale - see attached form.

Espage locking is not included under Yale Guarantee.

Balance Springs on v"s – are guaranteed from breakdown or failure for a period of 10 years.

Under no circumstances should any abrasive cleaning products be used on either the profile, glass or hardware.

All guarantees are provided on the basis that all products are used in accordance with recommended cleaning, maintenance and operating instructions.

Any failure to comply with recommendations or inappropriate use will render the Guarantee void.